



Endless Opportunities

Dual Program (Partial Completion)

SIT20316*

Certificate II in Hospitality

SIT20416*

Certificate II in Kitchen Operations

***Note: This program is subject to change in 2023.**

This is a VET program facilitated by the Inner Melbourne VET Cluster

Date of Booklet: September 2022



Who is the Inner Melbourne VET Cluster (IMVC)?

The Inner Melbourne VET Cluster (IMVC), is a not-for-profit incorporated association established in 1998. We are at the forefront of developing best-practice initiatives and models to serve the needs of at risk young people and marginalised cohorts who experience barriers to education and employment, by providing them with endless opportunities to fulfil their potential for economic and social participation. IMVC oversees the facilitation of VET programs in schools for three Clusters. All Clusters are cross sectorial and actively promote the provision of vocational education and training for students in the post compulsory years.

IMVC – facilitates VET programs for schools in the City of Melbourne, City of Port Phillip, City of Yarra City of Stonington, City of Boroondara and City of Glen Eira.

PSVC – focuses on strengthening and supporting the capacity of students with disabilities to build vocational and employability skill sets.

ENVC – facilitates VET programs for schools in the cities of Monash, Whitehorse and Manningham.

2022 IMVC members

Academy of Mary Immaculate
Albert Park College
Alia College
Ave Maria College
Beth Rivkah Ladies College
Bialik College
Brighton Grammar School
Brunswick Secondary College
Buckley Park College
Camberwell Grammar School
Camberwell High School
Canterbury Girls' Secondary College
Carey Baptist Grammar School
Caroline Chisholm Catholic College
Collingwood Alternative School
De La Salle College
Elwood College
Epping Secondary College
Genazzano FCJ College
Glen Eira College
Kew High School
King David School
Korowa Anglican Girls School
Leibler Yavneh College
Loreto Mandeville Hall
MacRobertson Girls' High School
Marian College
Melbourne Girls' College
Melbourne Girls' Grammar School
Melbourne Grammar School
Melbourne High School
Melbourne Montessori School
Melton Secondary College
Mercy College

Methodist Ladies' College
Montmorency Secondary College
Mordialloc College
Mount Alexander College
Northcote High School
Northern College of the Arts & Technology
Parkdale Secondary College
Penola Catholic College
Preshil – The Margaret Lyttle Memorial School
Princes Hill Secondary College
Richmond High School
River Nile School
Sacre Coeur
Sacred Heart Girls' College
Santa Maria College
Scotch College
Shelford Girls Grammar
Siena College
Simonds Catholic College
St Aloysius College
St Catherine's School
St Columba's College
St Kevin's College
St Leonard's College
St Mary's College
St Michael's Grammar
Strathcona Baptist Girls Grammar School
Swinburne Senior Secondary College
Sydney Road Community School
Thornbury High School

Trinity Grammar School
University High School
Virtual School Victoria
Wesley College – Melbourne
Wurun Senior
Xavier College
Youth2Industry College

2022 ENVC Schools

Ashwood High School
Avila College
Blackburn High School
Box Hill High School
Caulfield Grammar School – Caulfield
Doncaster Secondary College
East Doncaster Secondary College
Emmaus College
Forest Hill College
Glen Waverley Secondary College
Highvale Secondary College
Huntingtower School
John Monash Science School
Kilvington Grammar
Kingswood College
Koonung Secondary College
Luther College
Marcellin College
Mount Scopus Memorial College
Mount Waverley Secondary College
Oakleigh Grammar
Our Lady of Sion
Salesian College – Chadstone
Templestowe College
Warrandyte High School
Wellington Secondary School
Wheelers Hill Secondary College

2022 PSVC Schools

Ashwood School
Croxtton School
Jackson School
Jennings Street School
Montague School
Rossbourne School
Victorian College for the Deaf



IMVC VET Facilitation Role

IMVC offers a VET facilitation role to member schools, which includes:

- Conducting an environment scan to identify:
 - (i) VET program needs of students/schools
 - (ii) Local industry needs
- Identifying RTOs who can provide relevant training and negotiating suitable delivery arrangements in line with Cluster requirements. RTOs have been selected based on their current registration with VRQA or ASQA. It is the responsibility of RTOs to adhere to existing regulations and standards in place to govern training providers. IMVC's VET facilitation role does not represent or exonerate RTOs from their responsibilities to respective governing bodies
- Developing collaborative school protocols/structures for delivery of VET programs, including timetable arrangements and establishing and implementing student expression of interest protocols
- Maintaining a web based portal to communicate and keep school staff up to date with VET operations. This includes facilitating the collation of VASS codes, scored VET assessment plans, indicative grades and student results. Please note, RTOs are responsible for inputting and ensuring accuracy of student results within the designated Cluster timeframes
- Setting up protocols in collaboration with schools to assist in monitoring student progress
- Developing and implementing a promotional campaign for relevant stakeholder groups
- Conducting information workshops for students, parents, trainers and new VET Coordinators
- Assisting schools to identify suitable professional development activities
- Assisting with the communication between Host /Home schools and RTOs regarding VCAA VET audit requirements
- Disseminating relevant VET literature or information to schools and RTOs

A fee contributes to the administration of the above responsibilities.



RTO Code of Conduct

The purpose of the RTO Code of Conduct is to:

- Provide school communities with a clear statement of the standards which RTOs are expected to adopt and deliver
- Enable training providers to understand the code of conduct expected of them

RTOs have been selected to work alongside member schools based on their current registration with VRQA or ASQA. It is the responsibility of RTOs to adhere to existing regulations and standards in place to govern training providers. Cluster Members and IMVC's brokerage role do not represent or exonerate the RTO from their responsibilities to AQTF or SNR.

RTO obligations:

- Commitment to excellence in service delivery and maximising student outcomes
- The RTO will adopt policies and management practices which will maintain high professional standards in the delivery of education and training services
- The RTO will issue partnership agreements/contracts outlining roles and responsibilities of each partner, delivery arrangements, timeline of agreed deliverables, communication protocols, grievance procedures and agreed costs and invoicing arrangements
- The RTO will comply with all laws regarding the operation of the training venues and will ensure that facilities and equipment are adequate for the programs being delivered
- The RTO will have the capacity to deliver the programs for which it has been registered and use methods and material appropriate to the learning needs of trainees
- The RTO will monitor and assess the performance and progress of its trainees. This will include providing UoCs and VCAA Assessment Plans, completing weekly IMVC online attendance records, interim/end of Semester reports, communicating Units 3 & 4 indicative grades, communicating 'at risk' students and VASS results in a timely manner
- The RTO will comply with all the relevant guidelines in regard to the delivery and assessment of programs
- The RTO will supply accurate relevant and up-to-date information to prospective trainees and will market its programs with integrity and accuracy. This will include reviewing IMVC VET handbook details and attending annual IMVC Information sessions for parents and students
- Participants will be provided with all appropriate information including course details, assessment requirements and all relevant policies and procedures. This includes formally enrolling and inducting students
- All trainers and assessors are qualified
- All trainers and assessors are sensitive to the needs of course participants
- The RTO will issue Qualifications/Certifications in a timely fashion
- The RTO will continually monitor and improve their performance by collecting and acting upon information gathered, including evaluation, learner feedback and self-assessment

What is VET?

VET refers to Vocational Education and Training (VET) programs.

Features of VET delivered to secondary students

- VET combines senior school studies and accredited vocational education and training
- It enables students to complete a nationally recognised vocational qualification (e.g. Certificate II in Hospitality) and a senior school certificate (VCE/VCAL/VM) at the same time
- It allows a student to go directly into employment or receive credit towards further vocational training
- It develops students' employability and industry-specific skills
- It is a vocationally oriented school program designed to meet the needs of industry

How does VET work?

A VET program is usually made up of Units of Competency and Structured Workplace Learning.

(i) Unit of Competency

Delivered by a Registered Training Organisation (RTO), at their venue, the students' school or another school close by.

(ii) Structured Workplace Learning (SWL)

SWL involves an employer accepting a student on a one day a week basis or a week block basis, enabling the student to demonstrate acquired skills and knowledge in an industry setting. During the work placement, a student will have specific tasks to undertake in order to demonstrate competence. They will be regularly monitored and may be assessed on the job.

VET contribution to the VCE

With the exception of English, there is no limit on the VET programs that may contribute to satisfactory completion of the VCE. VET may be fully incorporated into the VCE as a VCE VET or Block Credit Program.

(i) VCE VET Programs

- Are fully recognized within the Units 1 – 4 structure of the VCE;
- Have equal status with other VCE studies;
- May offer scored assessment and provide a study score (selected programs only).

Furthermore, all three sequences other than English can be approved VCE VET Units 3 & 4 sequences, with study scores. Scored VCE VET programs contribute directly to the ATAR in the primary four or as a 5th or 6th study increment.

(ii) Block Credit VET Programs

Students who undertake VET programs not included in the suite of approved VCE VET programs may be eligible for credit towards their VCE. VTAC may award students who receive a Units 3 & 4 sequence through Block Credit recognition a 10% increment towards their ATAR.

Please note VCE and VCE VET results will take precedence over Block Credit results. Block Credit can still be used in the calculation of the ATAR. However, it can only be used in the calculation of an ATAR if there are fewer than six VCE or VCE VET studies available. If there are six or more VCE or VCE VET studies available, a Block Credit result cannot be used.

Course Requirements

Attendance and punctuality

Attendance is a major part of the completion of any certificate. The following policy aims to cover attendance requirements for all programs.

Students must attend all classes. An allowance of two absences a Semester or four for the year is allocated to students. An additional two approved absences is allowed for school camps, excursions etc. Where possible, students need to notify their VET Coordinators, trainers and/or their workplace in advance.

Student behaviour

Currently, there are approximately 1,600 students undertaking VET or programs through IMVC. It is imperative that if these programs are to remain available to all Cluster students, that students abide by the trainer's rules and the rules of the Host School whenever they are on site. This includes meeting Occupational Health and Safety requirements in and out of the classroom. Attitude and behaviour are to be of the expected standard.

Program costs

All VET programs facilitated through the IMVC attract costs. Through the clustering arrangement these costs are kept to a minimum where possible. Program costs will vary according to the purchase of training hours, the materials required by students to complete the program, uniforms, trade materials, books and equipment required. It should be noted that a student's school determines costs and payment of costs.

Please note: Please contact your school's VET Coordinator for detailed information. Most Cluster Members will require payment by March 2023. Once a student has commenced the course, the fees will not be refunded.

How do I check which VET class I am in?

Contact your VET Coordinator for specific information regarding VET enrolments. Your VET Coordinator and/or staff from your secondary college will assist you with information about travel arrangements associated with your VET Program.

Assessment in VET programs

Assessment means collecting evidence about your skills and knowledge, comparing it to a set of competency standards per unit and evaluating whether you're competent.

Your training provider will carry out your assessment. This will mean evaluating whether you are 'competent' or 'not yet competent'.

If you are 'not yet competent' your assessor will talk to you about what you can do about it. You may need to undertake additional assessment tasks, do some more training or gain more experience before being assessed again for that unit.

All tasks as assigned by the trainer/employer are to be completed by the due date. Students who fail to meet deadlines will be given a warning and a second submission date will be negotiated.

What does it mean to be competent?

- Knowing how to do a task to enterprise standard at your place of work
- Understanding why it should be done that way
- Being able to do different tasks at the same time
- Dealing with everyday problems that occur
- Understanding workplace policies and procedures and the laws that impact your workplace
- Fitting in with others in the workplace

Your trainer will want to be convinced that you can do all tasks on a number of occasions and that you can apply your new skills and knowledge.

Catch up classes

Where necessary, students may be required to attend catch up classes after school, during the school holidays or on the weekend. The student and/or parent will be required to cover additional costs related to these classes should they be applied.

Reports

All students undertaking an IMVC facilitated VET program will receive an official written report indicating their progress in the program. These reports are issued by the training providers to the student's school and will include information on completed competencies, student learning, attendance, behaviour and general comments. Parents will receive a copy of these reports in Terms 1, 2 and 4.

Certificates/Statement of Attainments will be sent directly to schools at completion of the course by the relevant training provider. Schools will forward these to students. It should be noted that completed certificates might not be sent until the following year in accordance with graduation processes from the various TAFE and Training Institutions.

VET programs with a Study Score or increment at Year 12 will have their results appear as part of their VCAA Study Scores. ATAR contributions are calculated at the Year 12 level only by VTAC and are made available to students by VTAC through the normal channels.

Communicating to students

Administrative issues will generally be communicated to students via their school based VET Coordinator. Occasionally, it may be appropriate to contact the student via SMS (e.g. to inform of a cancelled class) or email.



Unique Student Identifier (USI)

The Unique Student Identifier (USI) came into effect in 2015. The aim of the USI is to:

- Help build a national system for the storage of information and enable VET records to be linked
- Make it easier for students to access their VET achievement across multiple providers in the one transcript
- Seamlessly provide a single consolidate 'outcome level' transcript for all VET study
- Enable students to also easily access secure digital transcripts of their achievements
- Ensure VET records are not lost (i.e. particularly where an RTO closes)
- Assist development of transparency in the VET sector

Students studying VET programs will not be able to receive a Statement of Attainment or their Qualification until they have a valid USI.

How do students obtain a USI?

To obtain a USI, students can either apply themselves online, or can provide sufficient identity documentation at enrolment to enable the Institute to apply on their behalf.

The online USI system is **available** for students to [apply for their USI](http://usi.gov.au) electronically, at <http://usi.gov.au/>.

A brief USI student video on **how to apply** is available on the USI site at:

<http://usi.gov.au/Students/Pages/default.aspx>. The application steps are very simple, with basic student information being required, along with details of one [identity document](#) needing to be recorded. Part of applying is obtaining a USI Student Account that then will enable a student to view their VET outcomes achieved regardless of provider, in the future.

A USI is then allocated on the spot on screen, and is also emailed to student instantly. The application process takes just a couple of minutes providing the student has their identity proof at hand. Valid acceptable identity proof includes:

- Driver's License
- Medicare Card
- Australian Passport
- Visa (with Non-Australian Passport)
- Birth Certificate (Australian) *please note a Birth Certificate extract is not sufficient
- Certificate of Registration by Descent
- Citizenship Certificate
- [ImmiCard](#)

Please note, RTOs have the right to reject an Expressions of Interest if a USI is not supplied on the form.



VET Hospitality and Kitchen Operations (Dual Program)

The Inner Melbourne VET Cluster will offer the SIT20316 Certificate II in Hospitality and SIT20416 Certificate II in Kitchen Operations (Dual Program) (Partial Completion) at Swinburne Senior Secondary College and The Little Kitchen That Could.

The dual program provides an incredible opportunity for students to undertake two qualifications simultaneously – SIT20316 Certificate II in Hospitality and SIT20416 Certificate II in Kitchen Operations (partial completion) and receive additional credits towards their VCE/VCAL/VCE Vocational Major.

The dual program provides participants with an overview of the hospitality industry as well as the necessary training and skills development for the achievement of competence in both of the following:

- Food Preparation
- Food and Beverage Service

Upon successful completion, students will have expanded pathway choices with the opportunity to continue further studies (i.e., Units 3 & 4) in either the Kitchen Operations or Hospitality streams.

Program delivery

Students select one of the following venues:

Swinburne Senior Secondary College (Hawthorn)

505 Burwood Rd, Hawthorn
Wednesdays 9:30am - 12:30pm
Wednesdays 1:30pm - 5:30pm

The Little Kitchen That Could (South Melbourne)

90 Montague St, South Melbourne
Wednesday 2:00pm – 6:00pm

Please Note

Students are required to complete an additional 12 Back of House service periods. This could be undertaken as part of a work placement or extra functions as a class.

The RTO for this course is:

Inner Melbourne VET Cluster

RTO Number: 21732
Website: www.imvc.com.au

Please note: This course is subject to change in 2023

What do you achieve on successful completion of this program?

On successful completion of the VET program, a student achieves the following:

VCE/VCAL/VM: Students may be eligible to receive recognition of up to four units of credit for each stream: two units at the Units 1 & 2 level for each stream.

ATAR: Students wishing to receive an ATAR contribution for the Units 3 & 4 sequence must complete the second year of either stream and undertake scored assessment for the purposes of gaining a study score. This study score can contribute directly to the primary four or as a fifth or sixth study. VCAL and the VCE Vocational Major do not contribute towards an ATAR.

A Statement of Attainment (issued at the end of the first year) and a Certificate (issued at the end of the second year) listing all units of competency completed will be issued upon successful completion.

Course outline

Competencies that students will study are subject to change and will not be confirmed until the commencement of each calendar year. Kitchen Operations will change to Cookery in 2023.

A sample program includes:

First Year

SIT20316* Certificate II in Hospitality and SIT20416 Certificate II in Kitchen Operations Code

Code	Competency
SITXFSA001	Use hygienic practices for food safety
SITXWHS001	Participate in safe work practices
SITHCCC001	Use food preparation equipment
SITHCCC002	Prepare and present simple dishes
SITHKOP001	Clean kitchen premises and equipment
BSBWOR203	Work effectively with others
SITHIND003	Use hospitality skills effectively
SITHIND002	Source and use information on the hospitality industry
SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITHCCC005	Prepare dishes using basic methods of cookery
SITXINV002	Maintain the quality of perishable items
BSBCMM201	Communicate in the workplace

Second Year

Students choose to enrol into either of the two streams:

SIT20316* Certificate II in Hospitality

Code	Competency
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage
SITHFAB016	Provide advice on food
SITXFIN001	Process financial transactions

SIT20416* Certificate II in Kitchen Operations

Code	Competency
SITHCCC006	Prepare Appetizers and Salads
SITHCCC007	Prepare Stock, Sauces and Soups
SITHCCC012	Prepare Poultry Dishes
SITHCCC008	Prepare Vegetable, Fruit, Eggs and Farinaceous Dishes
SITHCCC011	Use Cookery Skills Effectively

Content that is delivered

Units 1 & 2 Hospitality (Front of House)

Information and hands-on skills to prepare:

- A variety of sandwiches including but not limited to gourmet wraps, four-point, club, pinwheel, focaccia, finger, and open sandwiches
- Garnishes, layering, molding, piping, and portioning
- To meet and greet customers and resolve client complaints
- To operate an espresso machine to produce nine different styles of coffee

As part of the above course, students will learn to address cross-cultural and diversity needs in a culturally appropriate manner.

Units 1 & 2 Kitchen Operations (Back of House) – changing to Cookery in 2023

Students will learn to:

- Produce the following: simple dishes such as pastas, roasts, salads, different types of sandwiches and desserts
- Use basic cookery methods such as boiling, frying (deep & shallow), grilling, roasting, baking, poaching, braising, blanching, and stewing
- Adhere to food safety guidelines
- Use the following equipment: bain-marie, blenders, food processors, salamanders, slicers, steamers, pans, ovens, microwave, fryers, grills, whisks, and graters

Assessments undertaken

- Practical observation and demonstrations of students preparing and serving dishes
- Evaluation of taste and visual appeal of food produced by student
- Use of role plays when assessing student serving customers, dealing with complaints, providing feedback on customer service
- Functions
- Oral presentations
- Written questions
- Project
- Workflow plans
- Photographic examples of dishes completed in class and presented as a portfolio
- Work placement/student logbook



Skills students should possess to successfully complete course content

- Like to work in a fast-paced environment
- Are interested in cooking
- Are creative and have a passion for food
- Are interested in a career in the hospitality industry
- Have the ability to multitask and pay attention to detail
- Possess excellent time management skills
- Enjoy being well presented and have good personal hygiene
- Have the ability to listen and follow instructions

Clothing requirements

Students are required to wear a full chef's uniform during practical classes. Uniforms can be purchased from the IMVC (details to be provided at the Information Session). Closed toed black shoes are to be worn in both the kitchen and in Front of House areas. Students will also need to wear a white shirt, black pants and footwear during their Front of House practical placement.

Work placement requirements

40 hours of Front of House work placement is compulsory (i.e. 12 service periods).

Career opportunities

- Chef
- Cook
- Food Production
- Catering Manager
- Kitchen Hand
- Waiter/Barman
- Hotel/Resort Manager
- Housekeeping
- Tourism Manager



2023 VET Dates

Term 1	Week beginning Monday 30 th January Week ending Thursday 6 th April
Term 2	Week beginning Monday 24 th April Week ending Friday 23 rd June
Term 3	Week beginning Monday 10 th July Week ending Friday 15 th September
Term 4	Week beginning Monday 2 nd October Week ending Friday 27 th October

Please note, listed VET Dates are applicable unless otherwise expressed by the respective RTO/Host venue.

For more information

Visit our 2023 VET Course Guide:

<https://courseguide.imvc.com.au/>

Please note arrangements regarding times, venues and course outlines are subject to change and will be confirmed by the end of this calendar year.